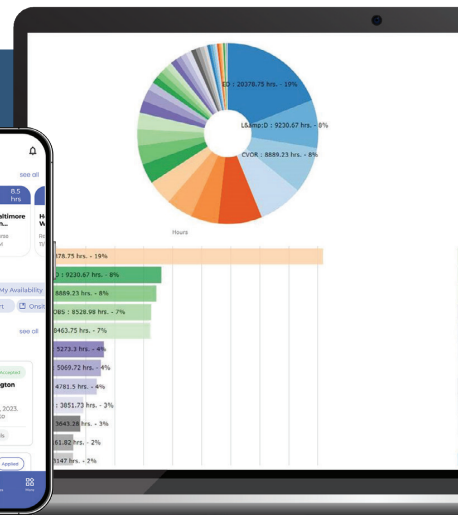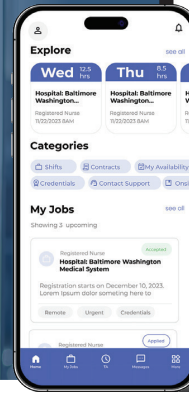# Sustained Organizational Success with a Flexible Workforce Strategy

Agile Resource Pool Management Solution

Prior to the pandemic, a multi-location East Coast Academic Medical System began the transformation from an external Managed Service Program (MSP) to a self-managed solution with the goals of establishing a float pool as well as a centralized way to manage both internal and external staff from a single platform.

The organization leveraged AMN Healthcare's vendor and float pool management solution to automate unique workflows and integrate with internal technologies including multiple timekeeping, ATS, ERP, accounting, and educational systems.

A highly configurable solution, the vendor neutral VMS platform was successfully customized to the specific needs of the client, becoming the glue that holds all critical systems together. Working seamlessly, the solution eliminated manual processes and redundant systems while managing 22 labor categories, both internal and external including more than 80 suppliers all within the same, centrally managed portal.

20%
estimated savings
on labor spend

17,000
open per diem shifts

80+
clinical and non-clincal
staffing suppliers

CHALLENGE	SOLUTION	SUCCESS METRICS
• **700+ Internal Resource Pool Providers** managed manually	• **Implemented vendor neutral VMS** with single sign on for non-clinical and clinical staff	• **20% estimated savings on labor spend**
• **Cumbersome to manually pull data** from multiple systems	• Central Staffing Office uses the platform to serve **60 locations** across the system	• **1,500+** job title housed in technology
• **No internal processes or controls** for approved use of labor	• Integrated with **13 internal mission-critical technologies**	• **17,000** open per diem shift needs filled on average per month
		• **700+** Internal agency members managed
		• **80+** clinical and non-clinical staffing suppliers managed

Contact us to learn how our Resource Pool Management Solutions can help reduce complexity and be customized to achieve your goals.

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EMPOWERING THE FUTURE OF CARE