



Dimensions Healthcare System

June 22, 2012

To Whom It May Concern:

The Dimensions Healthcare System launched the B4Health Vendor Management Services in 2008. B4Health worked with each of the Dimensions approved supplemental staffing agency partners to set-up and create all agency user accounts. They trained each agency and their associated Staffing Coordinators. Their account managers provided support and training to the Dimensions Unit Managers, Staffing Coordinators and Finance Departments ensuring a smooth and successful start.

Since starting with B4Health, Dimensions has gained control of the communication of shift needs, reduced the numerous phone calls and faxes that previously defined the sharing and filling of vacancies. From a financial management perspective, Dimensions has been able to automate the allocation of agency expenditures to the specific unit worked by the agency healthcare professional. We now have a standardized invoice platform, captured reporting of our spend by agency, position type, unit, cost center, facility and more. This has helped the organization to effectively accrue for agency pending invoices and enhanced overall financial control on expenditures.

The real-time access to agency healthcare professional profiles has significantly enhanced credential compliance and audit review on a shift by shift and agency by agency basis. As a Healthcare System we are able to audit proactively any agency at any time as well as when shifts are requested, to ensure full credentials compliance. Additionally, the Dimensions Healthcare System has used B4Health to effectively lower overall agency rates and hours of use by 19% since deployment.

Based on the success with the B4Health Vendor Management Service since 2008, the Dimensions Healthcare System has additionally subscribed to both the B4Health Scheduling Solution and the B4Health Open Shift Management Solution. B4Health is currently integrated to the Dimensions, API Time and Attendance System, SAP and the Invision Admission System to capture real-time census and admissions data to post vacancies for internal and supplemental agency staff in real-time.

Sincerely,

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